



# Privacy policy

Cadence Health 2006

## Privacy

Cadence Health knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. At Cadence Health, we are committed to protecting your privacy.

### What information do we collect and how do we use it?

When you apply for membership or for acceptance into a course, we need to know your name, e-mail address, mailing address, telephone number and fax number. This enables us to process your application and send you your course materials. We also ask you for your gender, date of birth, occupation, education background, professional memberships and the number of children you may have. This allows us to tailor our services and quality courses to meet your needs.

When you apply for one of our courses, we also need to know your credit card number and expiration date. This allows us to process and fulfill your application and advise you of your student details. We are also required to call a Merchant Facility with your credit card details for authorization before banking.

If you or your organisation is distributing our courses or other educational material we will also require information such as your ABN for tax purposes as well as details of a contact person. We will also supply you with a memorandum of understanding regarding our relationship. You or your organisations name may be published in promotional material or on our web site to advise students of their access options.

If you provide us with feedback, we may publish your comments, but we do so in a way that your identity is kept private, unless you have given us permission otherwise.

If you provide information in response to our discussion board or polls, we will aggregate the information you provide with the results of polls conducted and will publish the overall results. Again, we will not do so in a way that identifies you personally.

We may also use the information we collect to occasionally notify you about important functionality changes to the web site, [cadencehealth.com.au](http://cadencehealth.com.au) services and special offers we think you'll find valuable. If you would rather not receive this information, [email or write to us](#).

### Changes to this Statement

We may occasionally update this privacy statement. When we do, we will also revise the "last updated" date at the bottom of the privacy statement. Your continued use of the service

constitutes your agreement to this privacy statement and any updates

### Will Cadence Health disclose the information it collects to anyone?

Information about our customers is an important part of our business, and we are not in the business of selling, trading or renting it to others. Cadence Health may provide information obtained from your evaluations, comments, aggregate statistics about our customers, sales, traffic patterns, research results and related site information to reputable third-party vendors, but these statistics will include no personally identifying information.

**Agents:** We work with and employ other companies and individuals to perform functions and market courses. Examples include fulfilling orders, delivering packages, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), processing credit card payments, and providing customer service. They have access to personal information needed to perform their functions, but may not use it for other purposes.

You agree that **Cadence Health** may release account information when we believe, in good faith, that such release is reasonably necessary to:

- Comply with law
- Enforce or apply the terms of any of our legal agreements, or
- Protect the rights, property or safety of Cadence Health, our users, or others.

### How does Cadence Health allow customers to update or change the information it collects?

You may update or change the information you have provided to **Cadence Health** by either emailing us at [info@cadencehealth.com.au](mailto:info@cadencehealth.com.au) or writing to us at PO Box 313, Manly, NSW 1655 or fax 02 9949 5712.

### Your consent

By using our web site, you consent to the collection and use of the information you have provided to **Cadence Health**. If we decide to change our Privacy Policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

### In summary

We are committed to protecting your privacy. We use the information we collect from applications or on the web site to tailor our services to your needs. We do not sell, trade, or rent your personal information to others. If you do not wish to receive any announcements or special offers from us, email at [info@cadencehealth.com.au](mailto:info@cadencehealth.com.au) or write to us at PO Box 313, Manly, NSW 1655 or fax 02 9949 5712.

Cadence Health

*You come first*

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